

Annual Report

Job Center of Lake County

Program Year 2024
(July 1, 2024 – June 30, 2025)



IN PARTNERSHIP WITH
Lake County Workforce Development

The Job Center of Lake County cultivates and connects local job seekers and employers to fuel economic growth and well-being throughout the region.

This annual report highlights the local workforce development activities of the Job Center and partner organizations.



5,311

Calls Received



6,448

Visitors Onsite



686

Workshop Attendees



2,978

Individuals Served at Outreach Events



2,725

Virtual Information Sessions



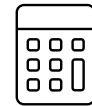
2,669

Kiosk sessions



1,084

Referrals (Unify, etc.)



21,901

Total Individuals Assisted

Customer Satisfaction

95%

In Job Center surveys of 135 individuals, 95% reported that they were satisfied or very satisfied with overall services.

Contact Us Today!



(847) 377-3450 | N.



Genesee Street, 1st Floor
Waukegan, IL 60085



M-F 8:30 AM-5:00 PM



LakeCountyJobCenter.com



@jobcenteroflakecountyil



Partner Integration Initiatives



Unify The Unify referral system brings together Job Center partners who provide an array of services related to jobs and career training, disabilities, adult education, youth, and other social services.

Staff members from the **20 Job Center partner organizations** sent over **1,000 referrals** to each other during the program year.



Job Center on the Move and Kiosks In July 2024, the Job Center of Lake County expanded its service point areas, increasing the number of kiosks from two to eight locations. Six new kiosks were added at Waukegan Township, HACES, PADS Lake County, the Illinois Department of Human Services, Highwood Public Library, and Fremont Public Library.

A new Job Center on the Move Coordinator was hired in July 2024 to support the maintenance and expansion of this key strategy. Since that time, Job Center on the Move is scheduled at 10 sites per month. A notable outreach event held this year involved providing career services to **125** U.S. Navy recruits transitioning from the military.

Job Center Partner Cross Training A hybrid cross-training event was held every quarter for front-line staff members who contribute to the Job Center of Lake County. During the four events held during the 2024 Program Year, an average of **54 staff members** from **17 organizations** attended each event. Featured topics included: services for veterans and laid-off workers, resources for immigrants, apprenticeships, and housing.

Job Center Partners

